

OVERVIEW*



Operating in more than 130 countries and territories

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I feel more motivated and confident to take on the challenges of the world. It is now easier for me to accept new concepts and situations, adjusting myself as needed.

Bronze Award participant, Malaysia

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It is an amazing opportunity to get recognised, while giving back to the community. It has taught me essential life skills and brought me closer to friends. I have created memories that will last me a lifetime.

Gold Award participant, Australia

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150,000+
participants from at risk or marginalised backgrounds



180,000+ volunteers

1.3+
million
participants
worldwide

24

1,800+
new participants
daily

Gender

47% female



45% male



AS A RESULT OF DOING THE AWARD 1...

THE AWARD AND VOLUNTEERING...



66% now feel part of their community



86% will continue volunteering regularly²



93% encouraged to try something new

90%

believe they have changed as a person

7/10/

inspired

180,000+
adult volunteers
support participants

worldwide



More than

6.6

million hours devoted to volunteering by participants who completed Awards during 2017³

challenged

² As a result of doing the Award, 86% of those surveyed intend to continue volunteering at least once a month, compared to 49% surveyed prior to doing their Award.

³ Figure covering the approximate amount of time participants who completed their Bronze, Silver or Gold Award between 1 January – 31 December 2017 spent volunteering. Does not include time spent volunteering by current participants.

BUILDING POSITIVE HABITS...



94% plan to continue regular exercise4



66%
of those who exercised less
than once a month before starting
their Award continue to exercise
at least once a week

RECOMMENDING THE AWARD

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I would definitely recommend the Award to any young person seeking to learn valuable life lessons, learn new skills and benefit their community. This is such a positive experience and it is able to open people up and create leaders for today, changing and shaping our future.

Gold Award participant, Canada

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86% of the Award holders said they would recommend the Award to others

Net Promoter Score⁵ (NPS):

33 Overall

61 Gold

53%
of those who never practised
a skill prior to the Award,
intend to continue their
skill at least once a week

⁵ Net Promoter Score (NPS) aims to measure the loyalty that exists between a provider and a user. Scores range from -100 to +100. The overall NPS score for the Award is 33, with an NPS of 61 for Gold participants.







CONTACT US

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